



**U.S. Consulate General Frankfurt
Gießener Str. 30
60435 Frankfurt am Main**

<http://frankfurt.usconsulate.gov/service.html>

Passports and Notarials

Open to the public *by appointment only* from 7:30-11:30am, Monday through Friday. Closed on German and American holidays, as well as the last Thursday of every month. For an appointment for passport or notarial services, click [here](#). If you have an emergency and require immediate service, please follow the instructions [here](#).

Tel: (069) 7535-2100, 2:00-4:00pm, Monday to Friday. **Due to our high volume of applications, we can accept phone calls during these hours only.**

Fax: (069) 7535-2252

Email: frankfurtpassports@state.gov

More information: [Passport Applications](#)

More information: [Notarials](#)

Reports of Birth

Before making an appointment to report the birth of a U.S. citizen in Germany, please review the relevant information related to Consular Reports of Birth Abroad. Applications are accepted *by appointment only* through our online appointment system.

Tel: (069) 7535-2100, 2:00-4:00pm, Monday to Friday.

Fax: (069) 7535-2252

Email: frankfurtbirthabroad@state.gov

Special Consular Services

Open to the public from 7:30-11:30, Monday to Friday, *by appointment only*. To schedule an appointment, please contact the section by sending an e-mail to GermanyACS@state.gov. Closed on German and American holidays, as well as the last Thursday of every month.

Include: Protection and welfare, child custody issues, deaths and estates, services to imprisoned U.S. citizens, repatriations, lists of local English-speaking doctors, dentists and attorneys, U.S. tax forms, voter information and registration, and other general information.

Tel: (069) 7535-2102 (No visa related information available at these numbers)

Fax: (069) 7535-2252

Email: GermanyACS@state.gov

After-hours emergencies, please call (069) 7535-0 and ask to be connected to the consulate duty officer.

Federal Benefits Unit

Open to the public from 9:00am to 12:00 noon, Monday to Friday. Closed on German and American holidays.

Include: Social Security, Veterans, Railroad and Black Lung benefits, pensions and some civil service matters. Also includes all OPM post-entitlement matters, such as death notices, change of address and non-receipt of payment. For more information, [click here](#).

Tel: (069) 7535-2440

Fax: (069) 7535-2370 or 749-352

Email: FBU.frankfurt@ssa.gov

Customs Information (Department of Homeland Security)

9:00am to 12:00 noon, 1:00 to 6:00pm

Closed on German and American holidays.

Tel: (069) 7535-3876

Fax: 7535-3780

Visa Section - Non-Immigrant Visa

No walk-in service, **by appointment only.**

Closed on German and American holidays, as well as the last Thursday of every month.

For further information, visit the Non-Immigrant Visa website at: Non-Immigrant Visas

Immigrant Visa Services

Open to the public from 8:00-12:00noon, Monday to Friday. Closed on German and American holidays, as well as the last Thursday of every month.

Phone information on specific cases from 2:00-4:00pm at

Tel: (069) 7535-0

Fax: (069) 7535-2360

Email: frankfurtiv@state.gov

For further information, visit the Immigrant Visa website at: Immigrant Visas

U.S. Citizenship and Immigration Service (Department of Homeland Security)

Open for filing of I-130 petitions on Mondays, Wednesdays and Fridays, from 8:00-11:00 *by appointment only* through Infopass.

Closed on German and American holidays.

Last updated: May 2008